

## **ENTREPRENEURSHIP TRAINING ON THE PERFORMANCE OF MICRO, SMALL, AND MEDIUM ENTERPRISES IN AMBON CITY**

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### **ABSTRACT**

Training, coaching, and businessmen skills are factors that influence how well SMEs function. This study intends to determine whether businessman training, coaching, and skill models have an impact on MSME actors' performance. In this study, the population consists of MSMEs who have participated in training and coaching provided by service cooperatives and small and medium-sized businesses, with a sample size of 71 respondents. In this study, survey methods were used to collect data, and partial least squares was used as a tool for data analysis. According to the study's findings, training, coaching, and entrepreneurial abilities all have a big impact on how well MSME actors perform; the greater the training and coaching, the better the performance of the perpetrator MSMEs.

**Kata Kunci:** Training; Businessman; Performance Perpetrator MSMEs

### **ABSTRAK**

Pelatihan, pembinaan, dan keterampilan pengusaha merupakan faktor yang mempengaruhi seberapa baik fungsi UKM. Penelitian ini bertujuan untuk mengetahui apakah model pelatihan, pembinaan, dan keterampilan pengusaha berdampak pada kinerja pelaku UMKM. Dalam penelitian ini populasi terdiri dari UMKM yang pernah mengikuti pelatihan dan pembinaan yang diberikan oleh koperasi jasa dan usaha kecil menengah, dengan jumlah sampel sebanyak 71 responden. Dalam penelitian ini, metode survei digunakan untuk mengumpulkan data, dan kuadrat terkecil parsial digunakan sebagai alat analisis data. Menurut temuan studi tersebut, pelatihan, pembinaan, dan kemampuan kewirausahaan semuanya berdampak besar pada seberapa baik kinerja para pelaku UMKM; semakin besar pelatihan dan pembinaan maka semakin baik pula kinerja UMKM pelakunya.

**Kata Kunci:** Pelatihan; Pengusaha; UMKM Pelaku Kinerja

## **INTRODUCTION**

There are at least 38 provinces in Indonesia, each with a strong economy. Indonesia is a country made up of many provinces. City Ambon is one city with a majority of MSME owners, with a total of 14,552 MSMEs dispersed throughout 5 Districts in City Ambon. Business medium is defined as "business economy productive which stand alone, which done

by person individual or a business entity that is not a subsidiary or a branch of a company that is owned, mastered, or become part Good in a manner direct nor No direct with business small or business big with amount riches clean or results sale annual as determined by the Constitution." Alyas & Rakib; Sudiyanti et al. state in (Hidayah et al., 2019) that Development MSMEs frequently experience issues with quality source human power (HR), capital limitations, limitations on material raw Good quality nor quantity, limitations in mastery knowledge knowledge and technology, as well as No own planning and prospect business, and that development is frequently limited for increasing income and moving up the social ladder. MSMEs therefore require management sources that are strong and have goals for improving MSMEs' performance. Based on statistics from Service Cooperative and Business Micro, it can be shown that the number of MSMEs has increased from 2017 to 2019. The amount MSMEs experienced increase as much as 400 become 11,552 on year 20 21 due to the magnitude growing sector industry in City Ambon on years 20 20 -20 22 in a way consecutively that is as big 0.56%, 0, 58%, on year 20 20 recorded as much 11,152 which spread in 5 subdistrict, The increase in MSMEs from a number in year 20 20 shows that the public's interest in entrepreneurship is quite high. Then, in year 20 22 the quantity of MSMEs go on to become 3.0 00 businesses, becoming 14552.

According to Wattiheluw (2019), training is an activity to increase an employee's performance in carrying out their duties by enhancing their expertise, knowledge, skills, attitudes, and behavior in ways that are specifically connected to their line of work.

The performance level of MSMEs in each of its sub-districts is undoubtedly strongly influenced by the training provided by Service Cooperative And Business Micro City Ambon. With education on business legality, operating enterprises can access a variety of government services for development. They can also establish partnerships with numerous merchants who want company legality.

Considering the aforementioned context, this study seeks to: (1) understand how training affects performance perpetrator business ummm? (2) For know perpetrator business influence coaching to performance, um? (3) For the purpose of knowing the ability of businessmen to perform wrongdoers?

## THEORY OF BASE

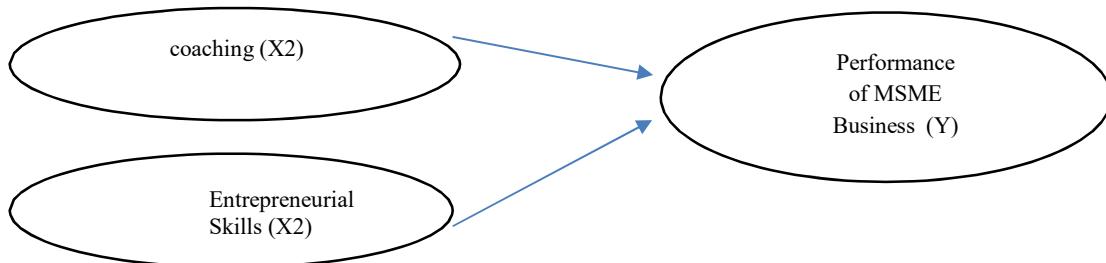
### Training

Training is a comprehensive activity that aims to provide, acquire, and improve a person's potential, productivity, discipline, and work ethic at a particular level of ability and expertise relative to their degree of education or occupation (Nadeak, 2019).

According to Mondy Anindita & Kustini's (2022) citation of the Kirkpatrick Training Evaluation Model's Four Levels, there are several indicators of training, including: (1) Opinion Participant (Reactions), (2) Level Learning (Learning), (3) Change Behavior (Behavior), and (4) Achievement Objective Training (Results).

In (Nurfitrianti et al., 2018), Gomez-Mejia & Balkin suggest that the performance dimension is made up of the following elements: (1) Quality of work (Quality work), (2) Quantity of work performed (Quantity of work performed), (3) Interpersonal effectiveness (Effectiveness interpersonal), (4) Competence (Competence), and (18) Job Knowledge (Knowledge about work).

### Structure Conceptual



## METHODOLOGY

Studying Methods Employed for the Study This is done using a quantitative approach. According to the report, this is the population of MSMEs. Sample is drawn from the population of SMEs who have engaged in training and coaching provided by the Ambon City Office of Cooperatives and SMEs. A sample size of 71 respondents was used. Obtain information from a Google Form provided online that is a questionnaire that comprises a number of research-related statements. The approach used for this research's data analysis is partial least squares

with smartPLS.

## **CONCLUSION AND RESULTS**

### **Respondents' Details**

Based on the study's findings, it was determined that the number of respondents who have owned long-running businesses for at least three years is 40 (46%), those who have done so for between three and five years receive one and a half respondents (19%, 4%), and those who have done so for between five and seven years receive one respondent (15%). Additionally, there were 6 respondents (9.7%) who said they had been in business for between 1 and 7 and 20 years. At least 4 respondents (5.2%) said they had been in business for more than 20 years. While there were 1 3 respondents (18.6%) and 1 7 respondents (21.3%), respectively, for respondents with elementary education, business perpetrators with education levels SMA/SMK received 25 respondents (34.6%) and business actors with education levels D3 received 1 3 respondents (16%). And the majority of a little is a business offender with education and other respondents totaling as high as 7 (9.3%).

### **R-Square, Composite Reliability, and Discriminant Validity**

Table 1: R-Square, Composite Reliability, and Discriminant Validity

	AVE	Composite reliability	R-Square
<b>Performance</b>			
<b>Perpetrator</b>	0.7018	0.923	
<b>Business</b>			
<b>MSMEs</b>			
<b>Training</b>	0.7818	0.936	

Data questionnaire that has been processed, 2023

Table 1 demonstrates the results of the AVE test. Since the fourth of these variables has a value greater than 0.18, the variable is generally in the It might be argued that this study's validity is strong. Additionally, the results of the Composite Reliability test indicate a mark Composite reliability of 0.70, indicating that the entire variable in the study is trustworthy.

R square for Mark is 0.943. Matter This indicates that the model is able to account for

the phenomenon of business actor performance that is influenced by various independent factors, including training, construction, and a significant 94.3% businessman variability. As opposed to the remaining 18.7%, which is explained by factors not included in this study (apart from training, mentoring, and entrepreneurial skills).

### Testing A Theory

Table 2 contains the path coefficients (mean, STDEV, T-statistics, and P-values).

	original sample (O)	sample Mean s (M)	standard Deviation (STDEV )	T Statistics   O / S T E V   )	P-Value s	description n
<b>TRAINING -&gt; PERFORMA NCE PERPETRAT OR BUSINESS MSMEs</b>	0.197	0.194	0.099	1,989	0.047	<b>Significant (Positive )</b>

*Source : Data questionnaire Which processed, 202 3*

Based on **table 2** on show that training influential positive to performance perpetrator business MSMEs can accepted, with path coefficients as big 0.197 And mark The T-statistic of 1.989 is greater than the value of  $Z \alpha = 0.018 (18\%) = 1.96$ , or P Value  $0.047 < 0.018$ , then Significant (positive), Coaching has a positive effect on the performance of business actors UMKM is acceptable, with a path coefficient of 0.224 and a T-statistic value of 2.371 is greater than the value of  $Z \alpha = 0.018 (18\%) = 1.96$ , or P Value  $0.018 < 0.018$ , then it is significant (positive), while Entrepreneurial Skills have a positive effect on the performance of actors MSME businesses are acceptable, with a path coefficient of 0.1862 and a T-statistic value of 18.186 greater than the value of  $Z \alpha = 0.018 (18\%) = 1.96$ , or P Value  $0.000 < 0.018$ , so Significant (positive).

### Influence Training To Performance Perpetrator Business MSME

Based on results study Which has done obtained results that variable training influential significant positive to Performance perpetrator business MSMEs Which has follow training Which done by Service Cooperative And Business Micro City Ambon so that

hypothesis can accepted. It means the more Good training Which accepted by para perpetrator business MSMEs so will the more Good also performance perpetrator business MSMEs in manage his efforts.

The results of this study are in accordance with the research conducted by Husnah & Nurhayati (2018), Retno Tri Astuti (2020), Anindita & Kustini (2022) which shows that training can influence performance para businessmen MSMEs. So, can be concluded that training is Wrong One increasing factor performance para businessmen MSMEs.

## **CONCLUSION**

Got conclusion that variables training, coaching And Skills entrepreneur contributes positively on the performance of MSME business actors who have received training And coaching by Service Cooperative And Business Micro Small And Intermediate.

As for suggestions as an evaluation from the author, namely MSME business actors can maintain and also need to increase in continuing to attend training given by the Office of Cooperatives and Micro Enterprises of Ambon City, Business actors MSMEs can review return regarding ability in finish something his job, para perpetrator business MSMEs Also can increase problem Skills in connection between man, Which where when Skills in establishing human relations can take place well then a relationship will be created good business. For future researchers, other variables can be added, such as motivation, climate organization, And leadership Which where become variable Which can influence performance from perpetrator MSMEs.

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